

## Galactico Corporate Services Limited

## A SEBI Registered Category I Merchant Banker

Galactico Corporate Services Limited (GCSL) under the SEBI Registration No. INM000012519 carries Merchant Banking activity. This the data on complaints received against us or against issues dealt by us and redressal thereof is prepared by GCSL with due reference and in compliance to SEBI Circular SEBI/HO/DDHS/P/CIR/2021/0669 dated November 26, 2021.

## Data for the month ending -December 2022

| Sr. | Received from           | Pending | Received   | Resolved   | Total Pending | Pending    | Average    |
|-----|-------------------------|---------|------------|------------|---------------|------------|------------|
| No. |                         | as at   | during the | during     | during the    | complaints | Resolution |
|     |                         | the end | particular | the        | particular    | > 1        | time^\     |
|     |                         | of last | month      | particular | month#        | month      | (in days)  |
|     |                         | month   |            | month*     |               |            |            |
| 1   | Directly from Investors | Nil     | Nil        | Nil        | Nil           | Nil        | Nil        |
| 2   | SEBI (SCORES)           | Nil     | Nil        | Nil        | Nil           | Nil        | Nil        |
| 3   | Stock Exchanges (if     | Nil     | Nil        | Nil        | Nil           | Nil        | Nil        |
|     | relevant)               |         |            |            |               |            |            |
| 4   | Other Sources (if any)  | Nil     | Nil        | Nil        | Nil           | Nil        | Nil        |
|     | Grand Total             | Nil     | Nil        | Nil        | Nil           | Nil        | Nil        |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis)

| SN | Month         | Carried<br>forward from<br>previous<br>month | Received<br>during the<br>particular<br>month | Resolved during the particular month * | Pending at<br>the end of<br>the particular<br>month # |
|----|---------------|--|---|--|---|
| 1  | July2022      | Nil  | Nil   | Nil                                    | Nil   |
| 2  | August2022    | Nil  | Nil   | Nil                                    | Nil   |
| 3  | September2022 | Nil  | Nil   | Nil                                    | Nil   |
| 4  | October2022   | Nil  | Nil   | Nil                                    | Nil   |
| 5  | November2022  | Nil  | Nil   | Nil                                    | Nil   |
|    | Grand Total   | Nil  | Nil   | Nil                                    | Nil   |

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.