



## Galactico Corporate Services Limited

**A SEBI Registered Category I Merchant Banker**

**Galactico Corporate Services Limited (CIN: L74110MH2015PLC265578)** is a company listed on BSE. The statement of investor complaints received and redressed has been prepared by the Company in compliance with the requirements of SEBI Circular SEBI/HO/DDHS/P/CIR/2021/0669 dated November 26, 2021.

This report includes complaints received against the Company and redressal thereof, as required to be disclosed on a periodic basis on the website of the Company and to the Stock Exchange(s), wherever applicable.

### **Data for the month ending – February 2023**

| Sr. No. | Received from                 | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month # | Pending complaints > 1 month | Average Resolution time^ (in days) |
|---------|-------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------------|------------------------------|------------------------------------|
| 1       | Directly from Investors       | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
| 2       | SEBI (SCORES)                 | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
| 3       | Stock Exchanges (if relevant) | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
| 4       | Other Sources (if any)        | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
|         | <b>Grand Total</b>            | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

**Trend of monthly disposal of complaints (For 5 months on rolling basis)**

| <b>SN</b> | <b>Month</b>       | <b>Carried forward from previous month</b> | <b>Received during the particular month</b> | <b>Resolved during the particular month *</b> | <b>Pending at the end of the particular month #</b> |
|-----------|--------------------|--------------------------------------------|---------------------------------------------|-----------------------------------------------|-----------------------------------------------------|
| 1         | October 2022       | Nil                                        | Nil                                         | Nil                                           | Nil                                                 |
| 2         | November 2022      | Nil                                        | Nil                                         | Nil                                           | Nil                                                 |
| 3         | December 2022      | Nil                                        | Nil                                         | Nil                                           | Nil                                                 |
| 4         | January 2023       | Nil                                        | Nil                                         | Nil                                           | Nil                                                 |
| 5         | February 2023      | Nil                                        | Nil                                         | Nil                                           | Nil                                                 |
|           | <b>Grand Total</b> | Nil                                        | Nil                                         | Nil                                           | Nil                                                 |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

**Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)**

| <b>SN</b> | <b>Years</b>         | <b>Carried forward from previous year</b> | <b>Received during the particular year</b> | <b>Resolved during the particular year</b> | <b>Pending at the end of the particular year</b> |
|-----------|----------------------|-------------------------------------------|--------------------------------------------|--------------------------------------------|--------------------------------------------------|
| 1         | Calander Year – 2021 | Nil                                       | Nil                                        | Nil                                        | Nil                                              |
| 2         | Calander Year – 2022 | Nil                                       | Nil                                        | Nil                                        | Nil                                              |
| 3         | Calander Year – 2023 | Nil                                       | Nil                                        | Nil                                        | Nil                                              |
|           | <b>Grand Total</b>   | Nil                                       | Nil                                        | Nil                                        | Nil                                              |