# Galactico Corporate Services Limited

**A SEBI Registered Category I Merchant Banker**

Galactico Corporate Services Limited (GCSL) under the SEBI Registration No. INM000012519 carries Merchant Banking activity. This the data on complaints received against us or against issues dealt by us and redressal thereof is prepared by GCSL with due reference and in compliance to SEBI Circular SEBI/HO/DDHS/P/CIR/2021/0669 dated November 26, 2021.

**Data for the month ending – February 2024**

| Sr. No. | Received from | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month # | Pending complaints > 1 month | Average Resolution time^\ (in days) |
|---|---|---|---|---|---|---|---|
| 1 | Directly from Investors | Nil | Nil | Nil | Nil | Nil | Nil |
| 2 | SEBI (SCORES) | Nil | Nil | Nil | Nil | Nil | Nil |
| 3 | Stock Exchanges (if relevant) | Nil | Nil | Nil | Nil | Nil | Nil |
| 4 | Other Sources (if any) | Nil | Nil | Nil | Nil | Nil | Nil |
| | **Grand Total** | Nil | Nil | Nil | Nil | Nil | Nil |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of
complaints resolved in the current month.
* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

**Trend of monthly disposal of complaints (For 5 months on rolling basis)**

| SN | Month | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|---|---|---|---|---|---|
| 1 | September 2023 | Nil | Nil | Nil | Nil |
| 2 | October 2023 | Nil | Nil | Nil | Nil |
| 3 | November 2023 | Nil | Nil | Nil | Nil |
| 4 | December 2023 | Nil | Nil | Nil | Nil |
| 5 | January 2024 | Nil | Nil | Nil | Nil |
| | **Grand Total** | Nil | Nil | Nil | Nil |

* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

**Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)**

| SN | Years | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|---|---|---|---|---|---|
| 1 | Calander Year – 2022 | Nil | Nil | Nil | Nil |
| 2 | Calander Year – 2023 | Nil | Nil | Nil | Nil |
| 3 | Calander Year - 2024 | Nil | Nil | Nil | Nil |
| | **Grand Total** | Nil | Nil | Nil | Nil |