Galactico Corporate Services Limited

A SEBI Registered Category I Merchant Banker

Galactico Corporate Services Limited (GCSL) under the SEBI Registration No. INM000012519 carries Merchant Banking activity. This the data on complaints received against us or against issues dealt by us and redressal thereof is prepared by GCSL with due reference and in compliance to SEBI Circular SEBI/HO/DDHS/P/CIR/2021/0669 dated November 26, 2021.

Data for the month ending – February 2025

Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of
complaints resolved in the current month.
* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of monthly disposal of complaints (For 5 months on rolling basis)

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	October 2024	Nil	Nil	Nil	Nil
2	November 2024	Nil	Nil	Nil	Nil
3	December 2024	Nil	Nil	Nil	Nil
4	January 2025	Nil	Nil	Nil	Nil
5	February 2025	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

SN	Years	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	Calander Year – 2021	Nil	Nil	Nil	Nil
2	Calander Year – 2022	Nil	Nil	Nil	Nil
3	Calander Year – 2023	Nil	Nil	Nil	Nil
4	Calander Year - 2024	Nil	Nil	Nil	Nil
5	Calander Year - 2025	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil